



## PROJECTS SPACE – VI EXP CONGRESS Room 001

### 10:00 – 12:30 | PROJECT PRESENTATIONS

**Moderator:** Rosa María Rodríguez López. Nurse and Supervisor of the Outpatient Consultation Admission Service of the GAICR

#### 10:00 h CREATION OF INTEGRATED SPACES IN HOSPITAL WARDS FOR THE MAINTENANCE, FUNCTIONAL RECOVERY, AND COGNITIVE STIMULATION OF HOSPITALIZED PATIENTS.

- M<sup>a</sup> Eugenia Ruiz Rabadán. Physiotherapist, Rehabilitation Service, GAICR.
- M<sup>a</sup> Teresa Madrid López. Assistant Physician, Geriatrics.

#### 10:15 h INVITED COUNTRY SESSION: THE SOCIAL CONTRIBUTION OF THE DANISH PHARMACEUTICAL SECTOR: THE IMPACT ON PATIENT PARTICIPATION BEYOND CLINICAL TRIALS.

**Moderator:** Irene Tato

- Félix García-Giralda, Principal Advisor for Health and Life Sciences, Embassy of Denmark
- Ricardo Cano, representative of Novo Nordisk
- Marta Cortés García. Head Patient Advocacy Novo Nordisk
- Iria González, representative of Ascendis Pharma
- Representative of LEO Pharma

### 11:00 – 11:30 h Coffee Break

**Moderator:** Lidia García Agudo. Member of the Patient Experience Committee, GAICR

#### 11:30 h FROM SATISFACTION TO PATIENT EXPERIENCE: A NEW PARADIGM IN HEALTHCARE. INTEGRATED CARE MANAGEMENT OF GUADALAJARA. SESCAM – CLM.

- Antonio Pérez-Jiménez, Jesús López Sánchez, Eva Hernández. Nursing Deputy Directorate, Integrated Care Management of Guadalajara.

#### 11:45 h PROJECT TO IMPROVE INFORMATION IN THE EMERGENCY DEPARTMENT. INTEGRATED CARE MANAGEMENT OF CIUDAD REAL. SESCAM – CLM.



País invitado: Dinamarca



- Francisco Gómez Serrano. Supervisor, Emergency Department, GAICR – SESCAM.
- Francisco Antonio Torres Martín. Servicio de Urgencias GAICR – SESCAM

**12:00 h THE HUMAN HEARTBEAT OF THE ICU: HUMANIZATION PLAN UNDER THE ISO 9001:2015 QUALITY MANAGEMENT SYSTEM OF THE INTENSIVE CARE MEDICINE SERVICE OF THE INTEGRATED CARE MANAGEMENT OF CIUDAD REAL**

- Francisco Javier Ruiz Lorenzo and María Luisa Gómez Grande. Section Heads, Intensive Care Medicine Service, Integrated Care Management of Ciudad Real.

**12:15 h THE IMPACT OF PSYCHOSOCIAL DETERMINANTS ON PATIENT EXPERIENCE**

- Eva Gómez Pedrajas. Social Worker, OXIMESA S.L.U.

**12:30 h Closing of the Session**



País invitado: Dinamarca